Crowd Management, Passenger Safety and Safety Training for Personnel Providing Direct Services to Passengers in Passenger Spaces

Course Overview

Aims

This course aims to meet the mandatory minimum requirements for the training of masters, officers, ratings and other personnel on passenger ships in Regulation V/2, pa.4 and 5 and specified in the STCW Code Sections A-V/2, pa.1 and 2.

Objective

A trainee successfully completing this training will be able to:

1. Control a crowd in an emergency situation on board
2. Locate essential safety and emergency equipment on board
3. Communicate effectively with passengers during an emergency
4. Demonstrate the use of personal life-saving appliances
5. Comply with the ship's safety and emergency procedures